

### A3. BASIC LOCAL EXCHANGE SERVICE

#### A3.14 Local Operator And Calling Card Services

[Local Operator And Calling Card Service rates, terms and conditions herein are modified and remain in place only to apply to end users located in Independent Company exchanges as identified in A.3.6.2 of this Tariff. Local Operator And Calling Card Service rates, terms and conditions for customers within the **AT&T Kentucky** service area are found at [www.bellsouth.com/agreement](http://www.bellsouth.com/agreement).] (T)

##### A3.14.1 General

- A. Local Operator and Calling Card Services allow customers to dial the "0" operator for assistance in making a call or to dial direct and bill to a calling card.
- B. The appropriate service charge, as specified in A3.14.3. following, will be applicable only if the call is completed within the local service area.
- C. The person originating the call must either dial the telephone number or give the "0" operator the telephone number of the party to be reached. If the caller dials the operator and does not know the telephone number, the "0" operator will have the caller connected to Local Directory Assistance Service. The Directory Assistance "0" operator surcharge, as specified in A3.13.3.A preceding, will be applied for the operator handling such a call.

##### A3.14.2 Application Of Charges

- A. The appropriate service charge, as specified in A3.14.3. following, will be applied to each completed call except
  - 1. for calls to the Company for official telephone business,
  - 2. for emergency calls to agency type telephone numbers, such as to those agencies of the federal, state or local government which have the capability and legal authority to provide aid in emergency situations, and to any emergency medical number, and
  - 3. for calls exempted, as defined in Section A1., Definition of Terms, Long Distance Message Telecommunications Services (MTS) of this Tariff, as if each call defined therein were a local call.
- B. A Person-to-Person or a Station-to-Station local operator-assisted call may be billed to the originating main station line (except from pay telephones), calling card number, third number, collect or any other Company-approved identification number.
- C. A service charge, as specified in A3.14.3. following, will be applied for each completed local call according to the appropriate call class, as defined in Section A1, Long Distance MTS, as if each call defined therein were a local call.
- D. In addition to applicable service charge(s), each local non-sent paid call originating from a payphone service provider line and utilizing the Company's operator handling service will be rated at \$.50.

##### A3.14.3 Rates And Charges

###### A. Service Charges

###### 1. Billing Surcharge

	Nonrecurring Charge	USOC	
(a) Station-to-Station customer dialed calling card (credit card) calls, each	\$ 1.00	NA	
(b) Station-to-Station operator assisted sent-paid, collect, third number and non-customer dialed credit card calls, each	1.00	NA	(R)
(c) Person-to-Person operator assisted calls, each	5.00	NA	
2. Operator Dialed Surcharge <sup>1</sup>			
(a) Station-to Station operator assisted or person-to-person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.00	NA	(R)
3. Partially Automated Surcharge <sup>2</sup>			
(a) Station-to-Station operator assisted calls (including those billed to calling cards) where the customer dials the terminating number and elects to have the operator handle the billing, each	1.00	NA	

**Note 1:** An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge.

**Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.



## A18. LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

MTS rates, terms and conditions herein are modified and remain in place only to apply to end users located in Independent Company exchanges as identified in *The Company's* General Subscriber Services Tariff A.3.6.2. MTS rates, terms and conditions for customers within the *AT&T Kentucky* service area are found at [www.bellsouth.com/agreement](http://www.bellsouth.com/agreement). (T)

### A18.3 Two-Point Service (Cont'd)

#### A18.3.1 Service Between Land Wire Telephones (Cont'd)

##### B. Rates and Charges (Cont'd)

##### 3. Billing and Operator Surcharges

- a. For any message in the call classes listed following, add the surcharge shown following to the Basic Rate Schedule charge for that message. Reductions do not apply to the surcharges.

##### (1) Billing Surcharges

	Charge Per Call	USOC	
(a) Station-to-Station customer dialed, automated calling card (credit card) calls, each	\$ 1.00	NA	
(b) Station-to-Station customer dialed, operator assisted calling card (credit card) calls, each	1.00	NA	
(c) Station-to-Station operator assisted sent paid, collect, third number and non-customer dialed credit card calls, each	1.00	NA	(R)
(d) Person-to-Person operator assisted calls, each	5.00	NA	
(2) Operator Dialed Surcharge <sup>1</sup>			
(a) Station-to-Station operator assisted or Person-to-Person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	1.00	NA	(R)
(3) Partially Automated Surcharge <sup>2</sup>			
(a) Station-to-Station operator assisted calls (including those billed to calling cards) where the customer dials the terminating number and elects to have the operator handle the billing, each	1.00	NA	

##### C. Timing of Messages

1. The time observed at the rate center of the calling station applies, whether the call is originated as sent-paid or collect.
2. On Station-to-Station calls, chargeable time begins when connection is established between the calling station and the called station, Miscellaneous Common Carrier, mobile radio system, or PBX system.
3. On Person-to-Person calls, chargeable time begins when connection is established between the calling person and the particular person or station specified or an agreed alternate.
4. Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
5. Chargeable time does not include time lost because of faults or defects in the service.

**Note 1:** An Operator Dialed surcharge is in addition to any applicable Billing Surcharge.

**Note 2:** A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

